



## QUALITY POLICY

Mediglia, January 15, 2025

The management of Elcond S.r.l has established the following objectives:

1. Consolidating the reference position achieved in the market in terms of product quality, aimed at satisfying customer needs, fostering customer loyalty, and complying with applicable laws and regulations
2. Acquiring new market shares, particularly in foreign markets, with a consequent increase in orders
3. Implementing increasingly meticulous control of processing costs to identify actual operating margins
4. Applying workplace safety laws
5. Pursuing continuous improvement of processes and performance, involving stakeholders and evaluating the context in which the Organization operates to identify risks and opportunities
6. Using resources efficiently and consciously, avoiding waste and favoring sustainable choices over time
7. Adopting corporate measures aimed at improving environmental and energy performance

The General Management, considering these objectives, has decided to implement and support a Quality Management System capable of meeting the requirements outlined by the UNI-EN-ISO 9001 standard.

To meet all relevant needs, the Quality Management Representative, with the support of human resources and necessary means, is committed to:

- Ensuring the understanding, implementation, and support of the quality policy at all levels
- Determining and assigning roles and responsibilities
- Defining and achieving necessary training levels
- Implementing control, testing, and monitoring programs to prevent "non-conformities" and contain the costs of poor quality
- Formalizing, as necessary, activities influencing Quality to provide objective evidence
- Periodically measuring the adequacy, compliance, and effectiveness of the Quality Management System
- Complying with applicable laws and regulations related to products and personnel safety
- Adhering to contractual clauses and requirements
- Initiating continuous improvement processes for the Quality Management System

All Elcond S.r.l personnel, at every level, are responsible for the precise application of the provisions contained in the organizational procedures prepared and made available by the Quality Management Representative.

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