



## QUALITY POLICY

Mediglia. 10 July 2018

The Management of ELCOND S.r.l. has set the following objectives:

- (1) Consolidating the market reference point status attained in terms of product quality, in view of meeting customer needs, strengthening customer loyalty and abiding by applicable laws and regulations
- (2) Acquiring extra market share, particularly abroad, and thereby increasing orders
- (3) Constantly and painstakingly checking on processing costs, in order to identify the actual operating margins
- (4) Applying relevant work safety laws
- (5) Pursuing continuous improvement of processes and performance, involving all stakeholders and evaluating the context in which the firm operates, in order to identify its risks and opportunities

Having regard to these objectives, the General Manager has decided to implement and sustain a Quality Management System that may be able to meet the requirements specified in the UNI-EN-ISO 9001 standard. To meet all the requirements pertaining to the Quality Manager, with the assistance of all the available human resources and means, we are committed to:

- Bringing home, implementing and supporting the quality policy at all levels
- Setting and assigning roles and responsibilities
- Defining and reaching the necessary training levels
- Implementing checking, testing and monitoring programmes in order to prevent 'non-compliance' incidents and to reduce non-quality costs
- Formalising the activities that influence Quality in order to provide objective evidence, as needed.
- Periodically measuring the adequacy, respect and effectiveness of the Quality Management System
- Complying with the laws and regulations in force applicable to products and staff safety
- Complying with contract clauses and requirements
- Enacting continuous improvement processes for the Quality Management System

All personnel of Elcond S.r.l., at any level, is responsible for accurately applying all the provisions contained in the organisational procedures file prepared and disseminated by the Quality Manager.

The Quality Manager

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